

CLICK POINTS - Terms and Conditions

- 1 The Click Points Promotion (hereinafter referred to as the 'Promotion') of The Hongkong & Shanghai Banking Corporation Limited ("HSBC") is open to all Personal Internet Banking ("PIB") customers (hereinafter referred to as the 'Customer/s'), currently residing in Sri Lanka except those excluded in clauses 3 and 4 below.
- 2 The Promotion period shall be from 01 July to 30 November 2010 inclusive of both days.
- 3 All corporate account holders shall be excluded from the Promotion.
- 4 Staff members of HSBC and/or their families shall be excluded from the Promotion.
- 5 The Promotion is based on the usage of PIB services as mentioned below:

Description	No of Points	Minimum Amount	Maximum Transactions per day
New Registration	100	N/A	One off
Open Time Deposits	50	100,000.00	
Telegraphic Transfer Request	25		
SLIPS Transfer Request	25		
Demand Draft Request	25		
Utility Bill Payments	25	100.00	2 per day
Cashiers Order Request	25		
Stop Cheque Request	10		
Cheque Book Requests	10		
E statement registration (PLB/Cards)	200	One off	One off
Credit Card Payments	5	5,000.00	1 per day
Transfers Amongst 3rd Party Accounts	5	5,000.00	1 per day
Transfers Amongst Own Accounts	5	5,000.00	1 per day

- 6 Customers eligible for points as mentioned above (hereinafter referred to as "Points") can review their Points on www.hsbc.com.lk.
- 7 The minimum number of Points required to redeem shall be 500 (Five Hundred) Points
- 8 Customers have the option either to transfer the Points earned to their HSBC credit card rewards points or transfer the rupee equivalent to their HSBC personal account.(for the purposes of this Promotion 1 HSBC reward point is equal to 1 Point and 3 (three) Points earned is equal to LKR 1/-)
- 9 All written communications with regard to the Promotion should be addressed to The Manager, Product Development and Marketing, The Hongkong & Shanghai Banking Corporation Ltd, No 24, Sir Baron Jayatilake Mawatha, Colombo 1. Enquiries could also be made at the Bank's Call Centre number 4 4722 77 or via e-mail address personalbanking@hsbc.com.lk.
- 10 HSBC reserves the right to modify, change or withdraw all or any of the rules and terms and conditions including the Terms and Conditions herein contained applicable to the Promotion at any time.
- 11 Nothing herein amounts to a commitment or representation by HSBC to conduct similar Promotions in the future.
- 12 In the event of any dispute regarding any of the Terms and Conditions contained herein, and/or in all matters relating to the Promotion, the decision of HSBC shall be final.
- 13 HSBC has taken all reasonable measures to ensure that the PIB systems would function without interruptions and/or breakdowns. However if any breakdowns occur for some unforeseen reason the Bank shall not be liable for any claims made by the Customers.