ATM

Imagine having electronic access to your savings or current accounts with HSBC, wherever you need to use money 24-hours a day. 365 days a year without having to visit a branch.

Shop

Using your debit card of The Hongkong and Shanghai Banking Corporation Limited (HSBC/Bank) [Debit card] to shop at any of the 10.000 VISA Electron/VISA merchant outlets in Sri Lanka and 29 million worldwide couldn't be easier.

Please follow the simple steps given below.

- 1. Look for a VISA/VISA Electron sign at the point-of-sale merchant establishment. The merchant must have an electronic point-of-sale card swiping terminal.
- 2. Present your Debit card after making your purchase.
- 3. The Debit card will be swiped by the merchant for authorisation.
- 4. After a successful authorisation, a hold for the transacted amount will be placed on your account. Your account will be subsequently debited for the transacted amount.
- 5. A sales slip will be generated.
- 6. Check and sign the sales slip. Your signature must match that on the reverse of the Debit card or check and you may be asked to key in your Debit card PIN by the merchant.
- 7. Ensure your Debit card is returned to you.
- 8. Debt cards can be used for contactless payments of up to LKR 25.000/- at any local or overseas VISA merchant outlets.

As a HSBC savings/current account holder, you will be able to purchase items up to your per day transaction limit on your Debit card.

ATM Usage

At any HSBC ATM in Sri Lanka, you can select your preferred language and:

- Make a cash withdrawal (within available limits).
- Obtain a mini account statement for your last 8 transactions
- Check your available account balance
- · Request account statements
- · Transfer funds between accounts
- Change PIN
- Request a cheque book (current account)
- Deposit cash/cheque or even send mail to the Bank
- Pay your utility bills
- Pay you Credit card bills

Options to consider:

HSBC Premier and Advance account holders can obtain an International Debit Card with no annual fee.

An International Debit Card gives you access to your account/s through more than 1.4 million ATMs in over 100 countries, regions, and territories. HSBC Classic account holders can obtain an International Debit Card

subject to an annual fee. If you prefer to use a Classic Debit Card solely for local transactions, you may request a local Classic Debit Card for the same fee.

You may visit the link below to obtain information on annual fees. https://www.hsbc.lk/tariffs/

Further Information

The Customer Service staff at all our branches will be pleased to assist you with anything you may require. Alternatively, send a secured message through your internet banking, or make an enquiry via our 24-hour webchat service. You can also call the Customer Service Hotlines below between 7.00am and 9.00pm daily.

Dedicated Hotline for HSBC Premier customers: +94 11 447 2272 (Operates 24x7 for HSBC Premier customers only.) Dedicated Hotline for HSBC Advance customers: +94 11 447 2243 Dedicated Hotline for HSBC General services: +94 11 447 2200

Note*

*Should you use your Debit card overseas, visit the link below to obtain information on overseas withdrawal charges. https://www.hsbc.lk/tariffs/

*Should you wish to obtain a list of the currently accessible utility companies please send a secured message through your internet banking or make an enquiry via our 24-hour webchat service. You can also call the Customer Service Hotlines mentioned above.

Please complete the relevant sections in block capitals or place a () in the appropriate box.

SOLE APPLICANT

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Class	ic						A	\dva	ance	, [Р	rem	ier						
Name of applicant: (Mr/Miss/Mrs/Ms:)*																							
Other Name (as appearing in the identity document)																							
Name as you would want it to appear on your Debit card																							
(Max	cim	um	19 i	nch	ıdin	g sp	ace	s)															
Identification type National Identity card Passport																							
dentification no.:																							
(Copy of NIC mandatory for Sri Lankan Nationals)																							
Prim	ar	y ac	coi	int	no.	:																	
									Cu	rrei	nt a	acco	unt] 5	Sav	ing	s ac	cou	nt	

Additional account(s)

Complete if you wish to use this card to transact with your other HSBC account(s).

Second acco

Second account							
Third account							

Utility bill payments

Please contact our Personal Banking Centre for an updeated list of utility companies presently accessible through this service.



Please submit copies of the relevant utility bills together with this application. Card(s) and PIN(s) delivery

Please deliver my Debit card to the address stated herein.

Bank use only	r
Exchange Variance Informed	
Replacement Card New Card & PIN	
Original Held	
Delete Previous Debit/ATM Card Ves / No	

CATION FORM

FOR JOINT APPLICANTS ONLY										
Card valid only in Sri Lanka Card valid internationally										
Classic Advance Premier										
Name of applicant: (Mr/Miss/Mrs/Ms:)*										
Other Name (as appearing in the identity document)										
Name as you would want it to appear on your Debit card										
(Maximum 19 including spaces)										
Identification type National Identity card Passport										
Identification no.:										
(Copy of NIC mandatory for Sri Lankan Nationals)										
Primary account no.:										
Current account Savings account										
Additional account(s)										
Complete if you wish to use this card to transact with your other HSBC										

account(s).

Second	account

Third account

Utility bill payments

Please contact our Personal Banking Centre for an updeated list of utility companies presently accessible through this service.

1.Name of utility co.:								
Account reference no.								
2.Name of utility co.:								
Account reference no.								
3.Name of utility co.:								
Account reference no.								

Please submit copies of the relevant utility bills together with this application. Card(s) and PIN(s) delivery

Please deliver my Debit card to the address stated herein.

Bank use only	
Exchange Variance Informed	
Replacement Card New Card & PIN	
Original Held	
Delete Previous Debit/ATM Card Yes / No	

Declaration

The following declaration will govern all Debit cards issued in Sri Lanka by The Hongkong and Shanghai Banking Corporation Limited (hereinafter referred to as 'the Bank').

- 1. I/We hereby authorize and request the Bank to issue me/us a Debit card/s valid internationally/valid only in Sri Lanka, I/We agree that only one Debit card will be issued per primary account per accountholder.
- 2. I/We hereby authorize the Bank to charge my/our above account/s for the internationally/locally valid Debit card an annual fee if applicable in advance and any transaction charges as they are incurred time to time.
- I/We declare that I am/we are of Sri Lankan nationality or hold a valid resident visa and that I am/we are permanently residing in Sri Lanka. I/We also undertake to keep the Bank advised if there are any changes to my/our resident/nationality status. (This clause is applicable to Sri Lankan nationals or holders of a valid resident Visa, applying for an internationally valid Debit card/s).
- I/We authorize the Bank on its own accord to cancel my/our Debit card/s without notice to me/us in the event the Bank has reason to believe that there has been a violation of Foreign Exchange Laws and/or Regulations in force for the time being.
- I/We confirm that I/we will not use the Debit card/s valid internationally for capital transfers/transactions.
- I/We acknowledge that the Bank, its directors and/ employees shall not be held responsible for any delay on the part of any utility company in crediting my/our account with them, provided that payment has been effected by the Bank on time.
- I/We confirm that the information given above is true and complete and I/we have received and accepted the terms and conditions governing Debit card/s and hereby agree to be bound by such terms and conditions. These terms and conditions shall be governed by and construed in accordance with the laws for the time being in force in Sri Lanka and be subject to the exclusive jurisdiction of the Court of Sri Lanka.
- 8 I/We am/are aware that my/our existing ATM card/s will be deleted/ blocked upon receipt of my/our new Debit card/s.

Signature of account holder(s)

Signature of Sole applicant



Date

