



Terms and conditions

HSBC International Account Opening Luggage and Clothing Offer ("Offer") – October/November 2023

1. The International Banking Account Opening Luggage and Clothing offer of The Hongkong and Shanghai Banking Corporation Limited, Sri Lanka branch (hereinafter referred to as "the Bank" and/or "HSBC") is applicable to the first 100 customers (*excluding HSBC Staff members*) opting to open an international account with any HSBC group/overseas office during the Offer Period.
2. The Offer is valid from 4th October 2023 to 30th November 2023 (inclusive of both days) (hereinafter referred as "the Offer Period").
3. Eligibility Criteria **
 - a. To be eligible for the Offer, the customer will have to open an International Account with any HSBC overseas office during the Offer Period, via HSBC Sri Lanka.

(** The international account opening for Sri Lankan citizens shall be subject to and governed by Regulation No.4 of 2021 published in the Gazette Extraordinary No. 2213-37 under Foreign Exchange Act, No.12 of 2017("Regulation"). The decision of HSBC shall be the final decision on whether an individual meets the permitted criteria in accordance with the said Regulation.)

4. Customers who meet the above-mentioned criteria (in point 3) and subsequently opens the International Account during the Offer Period, will be eligible for an LKR7000/- saving for total bills above LKR25,000/- on luggage and clothing purchases made at any Cool Planet Private Pvt Ltd ("Cool Planet") outlet, upon the international account being opened with any overseas HSBC group office.
5. The Offer will be a one-time redemption per customer regardless of the International Accounts opened in multiple destinations.
6. The Offer will be valid for the first 100 customers who open the HSBC International Account during the Offer Period.
7. At the discretion of HSBC, the eligible customer will be provided with either a unique promo code or an e-voucher from Cool Planet, which will be shared with the eligible customer by HSBC and shall be valid only for a period of three (3) months from the date of issue. The unique promo code or e-voucher cannot be exchanged, is non-transferable and no extension shall be granted.

8. The eligible customers will be notified with the unique promo code or e-voucher along with the offer via SMS or email respectively, to the registered mobile number/email address held with the Bank within two (2) weeks of International Account being opened.
9. In case of any dispute relating to any and all matters with regard to this Offer, including but not limited to, in respect of the eligibility, coverage of dates, Terms and Conditions herein stated, the decision of HSBC shall prevail and be final and conclusive.
10. By participating in this Offer, the customer agrees to be bound by these Terms and Conditions and the decisions of the Bank.
11. The customer shall satisfy the requirements of the HSBC overseas office to be eligible to open the International account (i.e account opening documentation requirements, timely submission etc.) and HSBC overseas office at its discretion shall reserve the right to onboard the customer/or reject in line with its policies. For avoidance of doubt, based on eligible customer consent Bank will only refer the customer to the HSBC overseas office to facilitate the account opening process.
12. HSBC reserves the right to modify any of the Terms and Conditions herein at its absolute discretion and without prior notice to the customer.
13. Nothing herein amounts to a commitment or representation by HSBC to conduct similar offer in the future.
14. The general HSBC account opening terms and conditions, and Premier Account opening conditions shall apply to this Offer where applicable.
15. The customer shall not hold HSBC responsible or liable for any loss or damage which the customer may incur or suffer directly or indirectly arising out of or in connection with the Offer due to any reason whatsoever.
16. HSBC is not the supplier of the product(s)/service(s) offered by Cool Planet and shall not accept any liability in relation thereto.
17. The Offer cannot be exchanged for any other reward/ cash or combined with any other offers and/or promotions of HSBC.
18. These Terms and Conditions shall be governed and be construed in accordance with the laws of Sri Lanka and the exclusive jurisdiction to hear any disputes shall be vested with the Courts of Sri Lanka.