

Mobile Banking App Tutorial

Audio transcript

Introducing the new HSBC Mobile Banking App.

Visit the iOS App Store or Google Play Store.

Download the App.

Open the app.

Read and accept the end-user license agreement and then select the country.

Click "Log On".

Select "Not Registered".

Click "Register Now".

Accept the terms and conditions.

Select your registration method from the following options:

- Enter Phone Banking Number and PIN

- Enter Credit Card Number and PIN

- Enter ATM or Debit Card Number and PIN

- Enter Credit Card Number with SMS One-Time Password

Create your username and password. These can be used to access your accounts through the Mobile App as well as through browser.

Select your security question and answer.

You have successfully registered!

Now that you've registered, open the app. Click "Log On."

Enter your username.

You can choose to log in using your security key or password.

That's it! You're now ready to use the HSBC Mobile Banking App.

Available on the Apple App Store and Google Play.